ROBINSON COMMUNITY UNIT SCHOOL DISTRICT # 2

JOB DESCRIPTION

Position Title: District Technology Coordinator

Location: TBD

Reports To: Superintendent

SUMMARY

To assist in training of district personnel, students, and community members; coordination of technology use in the classroom; setup and maintenance of hardware and software; provide on-site technical support and training in a classroom environment; maintain network security.

DUTIES

- 1. Diagnose problems encountered by computer users throughout the district.
- 2. Perform set up, cabling, and hook-up functions as needed for any computer system in the district.
- 3. Help determine whether a problem needs outside help or can be fixed in-house.
- 4. Troubleshoot and repair computer equipment.
- 5. Troubleshoot and repair network/hardware problems.
- 6. Setup computers and install programs as new computers are acquired.
- 7. Create and maintain user login identification (user id) information and login scripts.
- 8. Keep track of hardware inventory and software licenses for compliance.
- 9. Maintain records of computer service work.
- 10. Perform preventive services work on computers and networks.
- 11. Maintain a supply of computer supplies and repair parts.
- 12. Provide prompt courteous service to teachers and staff for any computer problem they may have.
- 13. Keep abreast of emerging operational support technologies and industry trends.
- 14. Assist with other duties as assigned.
- 15. Maintain network security for all equipment.
- 16. Maintain district firewall.
- 17. Maintain Student Information System.
- 18. Maintain exports and imports of data to and from SIS to 3rd party vendors.

QUALIFICATIONS

- 1. Associates degree in information systems or a related field.
- 2. Expertise in using a variety of systems including DOS, Windows-based, Macintosh, and Linux.
- 3. Experience in building, troubleshooting, and maintaining computers and computer-related equipment.
- 4. Expertise in using DSL/Wireless/Satellite Internet connections.
- 5. Experience working with a technology plan
- 6. Experience in training faculty and students for technology integration in the classroom.
- 7. Establish and maintain effective and courteous working relationships with those contacted in the course of work (students, parents, and staff).
- 8. Ability to understand and follow basic oral and written instructions.
- 9. Ability to communicate to students, parents and staff in an acceptable/courteous manner.

SCHEDULING

Working hours will be 7.5 hours a day, Monday-Friday. The schedule is subject to change with building/district needs.

TERMS OF EMPLOYMENT

220 days or as established by the Board of Education.

EVALUATION

Annually by the Superintendent or Director of District Operations.